

FIRE AND SHADOW FORGE
1211 M-89 SUITE 2
PLAINWELL, MI 49080

The Forge Reset Protocol: Matted Pet Waiver

At Fire and Shadow Forge, we honor the living hero above the temporary armor. When a coat becomes severely matted, it ceases to be protective and becomes a burden—trapping moisture, restricting movement, and causing significant pain. In these cases, we prioritize your hero's safety and comfort over a specific look.

By authorizing this Forge Reset, I acknowledge the following:

*** Spirit over armor:**

I understand that de-matting is a painful, stressful process. If the Forge Master determines the matting is too severe to brush out, a Forge Reset (shave-down) will be executed for the well-being of my dog.

*** Inherent Risks of the Reset:**

Removing tight matting involves working extremely close to the skin with sharp blades. Despite the Forge Master's elite precision, I acknowledge an increased risk of nicks, cuts, abrasions, or clipper irritation.

*** Hidden Battles:**

Matting can hide pre-existing skin conditions, irritations, infections, bruising, parasites, or sores. I understand these may only be revealed once the matted "armor" is removed.

*** Post-Forge Effects:**

Shaving a matted coat can lead to temporary behavioral changes, itchiness, redness, or hematomas as blood flow returns to the skin. I agree not to hold Fire and Shadow Forge responsible for these natural reactions to the removal of pelting.

*** Veterinary Care:**

Should any pre-existing conditions or grooming-related injuries require medical attention, I assume full financial responsibility for any veterinary fees incurred.

*** The Price of Restoration:**

I acknowledge that matted services require extra time, specialized tools, and diligent care, and I agree to the additional fees associated with this labor.

I have read and fully understand the terms of this waiver. I voluntarily authorize Fire and Shadow Forge to proceed, acknowledging all risks and releasing them from any and all liability as stated above.